

List of Prefectural and other Offices in Charge of Disaster-Related Consultations

September 10th 2023

Ibaraki Prefecture Disaster Countermeasures Headquarters

1 General Information Window

Prefectural Consultation Center	029-301-2147	Weekday 8:30~17:00
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2 Consultation Window

Type of Consultation	Contact	Phone Number	Open Hours
Volunteer Affairs	Takahagi City Disaster Volunteer Center	080-3700-8341	9:00~16:00
	Kitaibaraki City Disaster Volunteer Center	0293-44-8558	9:00~16:00
Mental Health Care	Ibaraki Mental Health Hotline	029-244-0556 (Weekday) 0120-236-556 (Weekend)	9:00~12:00, 13:00~16:00
Mental Distress and Anxiety in Children (for ages up to 18)	Children's Hotline	029-221-8181	24 Hours
Consultation Services for People with Disabilities	Social Services Division for the Physically and Mentally Disabled, Department of Welfare, Prefectural Government	029-301-3363	Weekday 8:30~17:15
Assistance Programs for Damaged Homes	*Please contact your local municipality.		
Restoration Loans for Damaged Homes	(IAA) Japan Housing Finance Agency (JHF)	0120-086-353	9:00~17:00 (Excluding national holidays and year-end and New Year holidays)
Road Condition Inquiry	Road Maintenance Division, Department of Public Works, Prefectural Government	029-301-4467	Weekday 8:30~17:15
River and Dam Status Inquiry	Rivers Division, Department of Public Works, Prefectural Government	029-301-4490	Weekday 8:30~17:15
Consultation for Small and Medium Enterprises Affected by Disasters ① Business Affairs ② Financial Affairs ③ Technical Consultation in Manufacturing	① Management Assistance Section, Small and Medium Enterprise Division ② Finance G, Industrial Policy Division ③ Technology Innovation Support G, Technology Innovation Division ④ Industrial Technology Innovation Center	① 029-301-3550 ② 029-301-3530 ③ 029-301-3579 ④ 029-293-7213	Weekday 9:00~17:15
Labor Consultation for Disaster Victims	Ibaraki Labor Consultation Center	029-233-1560	Weekday 9:00~19:00 2nd and 4th Saturday 9:00~15:00
Disaster Waste	*Please contact your local municipality.		
Consultation on Consumer Affairs (e.g., malicious business practices that take advantage of disasters)	Prefectural and Municipal Consumer Affairs Centers, etc.	188 (Consumer Hotline)	Weekday 9:00~17:00 Sunday 9:00~16:00 Saturday*Holidays 10:00~16:00
Consultation Service for Foreign Residents	Consultation Center for Foreign Residents (PIIF) Ibaraki International Association)	029-244-3811	Weekday 8:30~17:00 (Excluding Saturdays, Sundays and holidays)
Pregnancy, Childbirth, and Child Rearing	Ibaraki Pregnancy and Child Raising Hotline	029-301-1124	Mon* Tues*Wed*Fri 10:00~17:00 (Excluding National Holidays and year-end and New Year Holidays)